

# Terms of Service

**Effective Date:** March 27, 2025

Welcome to Hold Dena ("we," "us," or "our"). By accessing or using our website ([www.holddena.org](http://www.holddena.org)) and related services ("Services"), you agree to comply with and be bound by these Terms of Service ("Terms"). If you do not agree with these Terms, please do not use our Services.

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**1. Acceptance of Terms** By using Hold Dena, you acknowledge that you have read, understood, and agree to be bound by these Terms and our Privacy Policy.

**2. Services Provided** Hold Dena provides a platform for storing user information and sending SMS messages. Our Services do not include payment processing, and we do not collect payment information.

## **3. User Accounts**

- You must provide accurate and complete information when registering for an account.
- You are responsible for maintaining the confidentiality of your account credentials.
- You agree not to share your login details with others or use another person's account without permission.

## **4. Data Collection and Use**

- We collect and store user information for the purpose of providing our Services.
- We do not collect payment information.
- Your information will be used in accordance with our Privacy Policy.

## **5. SMS Messaging**

- By using our Services, you consent to receiving SMS messages.
- You are responsible for ensuring that the phone numbers you provide are accurate and belong to you.

- Standard messaging and data rates may apply.

**6. Prohibited Activities** You agree not to:

- Use our Services for any unlawful or fraudulent purposes.
- Interfere with or disrupt the functionality of our website.
- Attempt to gain unauthorized access to our systems or data.
- Transmit any malicious code or software.

**7. Termination** We reserve the right to suspend or terminate your access to our Services at our discretion, without prior notice, if we believe you have violated these Terms.

**8. Disclaimer of Warranties** Our Services are provided "as is" and "as available." We do not guarantee that our Services will be uninterrupted, error-free, or secure.

**9. Limitation of Liability** To the maximum extent permitted by law, Hold Dena shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of our Services.

**10. Changes to These Terms** We may update these Terms from time to time. Any changes will be posted on this page, and your continued use of our Services after changes are made constitutes acceptance of the revised Terms.

**11. Contact Information** For questions about these Terms, you can contact us at:

Email: [info@holddena.org](mailto:info@holddena.org)

Address: 1497 N. Hill Avenue, Pasadena, CA 91104

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